

*Seminole County, Florida*



**County Manager's  
Annual Report  
2003**

**"Serving the  
Community  
to Improve  
the Quality  
of Life"**

*Progress and Accomplishments*

# County Government Vision and Mission



## VISION

To be the Premier County Government  
in Florida, Recognized for Service  
Exceeding Expectations

## MISSION

Serving the Community  
to Improve the Quality of Life



## COUNTY DEPARTMENTS WORKING TOWARDS THESE GOALS:

Administrative Services ♦ Community Services ♦ Community Information

County Attorney ♦ County Manager ♦ Economic Development

Environmental Services ♦ Fiscal Services ♦ Human Resources

Information Technologies ♦ Judicial ♦ Library and Leisure Services

Planning and Development ♦ Public Safety ♦ Public Works

Tourism Development

# Serving the Community . . .

## YOUR SEMINOLE COUNTY COMMISSION



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Vice Chairman  
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District 2

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District 3

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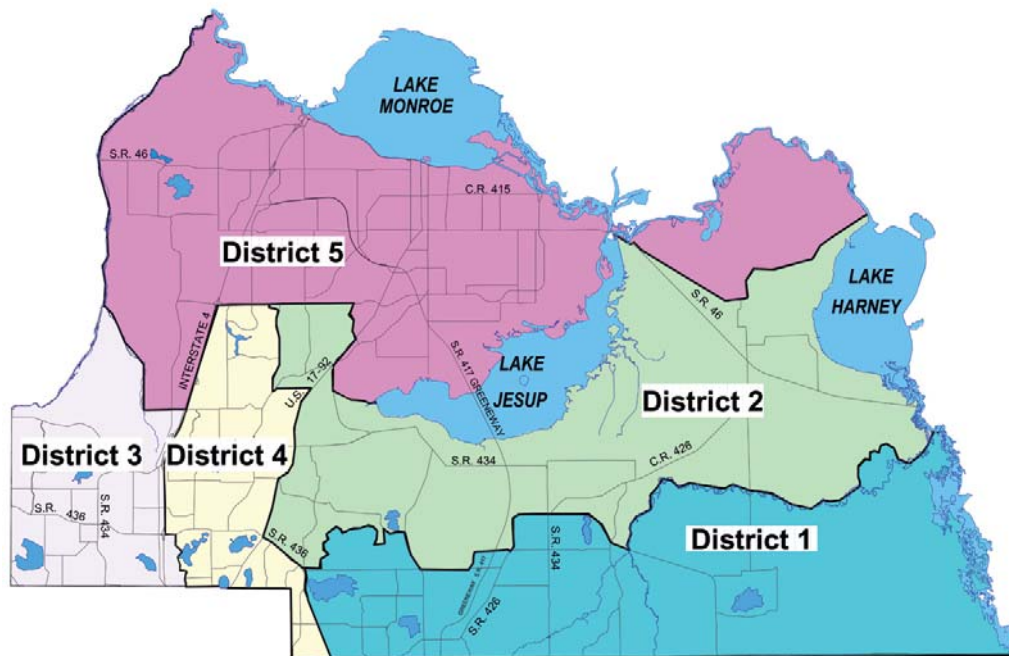
**Carlton Henley**  
District 4

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**Daryl McLain**  
District 5  
Chairman  
(407) 665-7209

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The Board of County Commissioners represent each of the five commission districts. District Commissioners are elected at-large, and serve four-year, staggered terms. Policy directives enacted by the Board are professionally administered by the 13 departments under the direction of the County Manager. The Board is the legislative branch of county government in which individual Commissioners serve as both legislative officers and fiscal representatives of the County.

The Board meets at the Seminole County Services Building, 1101 E. First Street in Sanford on the second and fourth Tuesday of each month at 9:30 a.m., 1:30 p.m. and at 7:00 p.m. In addition, the Board meets as necessary in scheduled work sessions to discuss matters of general importance, however no official action is taken during these sessions. Minutes are recorded of all Commission meetings, work sessions and public hearings and made a part of the record in the County Commission Records Office. All meetings are also televised on Seminole Government Television (SGTV) shown locally in Seminole County on Bright House Networks channel 9 and Heathrow Cable channel 2. Archived video of the Commission meetings, agendas and minutes are available online at [www.seminolecountyfl.gov](http://www.seminolecountyfl.gov).



## A Message from your County Manager



**J. Kevin Grace,**  
County Manager  
(407) 665-7211

e-mail: [kgrace@seminolecountyfl.gov](mailto:kgrace@seminolecountyfl.gov)

### COUNTY MANAGER'S OFFICE



#### To the Citizens of Seminole County:

I am pleased to introduce the County's Annual Report for 2003 which highlights your County Government's activities, progress and accomplishments of the past year.

During the past year we have solidified our commitment to improve the quality of life in our community. Some notable examples of our continuous improvement efforts include the completion of the I-4 trail overpass, the expansion of the Juvenile Justice Center, the new Agricultural Exhibit Building at the Museum of Seminole County History, and the new Overlook Park on the shore of Lake Jesup. Construction efforts associated with the new Criminal Justice Center and renovation of the current courthouse remain on target.

Seminole County Government is continuing its tradition of sound financial management. In spite of the economic downturn of the past few years, the County has been able to keep its property tax rates among the lowest in the State, while simultaneously improving service levels to our citizens. Our conservative fiscal strategies continue to result in relatively low levels of debt and a credit quality rating by the municipal finance industry that is among the highest in the State of Florida.

While we have enjoyed a great deal of success in improving the quality of life for County citizens, we are not complacent in our efforts. As your County Government, we are strategically focusing our resources and energies on continuous improvement of our services. There will be challenges ahead for our County as we deal with the ever-increasing needs of our growing customer base and declining State revenues. However, we are fortunate to have a forward thinking, business-principled Board of County Commissioners, as well as a talented and committed staff team. These resources combined with a knowledgeable, engaged citizenry, will undoubtedly result in continued success for our County. In Seminole County we are proud to be "***Serving the Community to Improve the Quality of Life.***" I hope you find this annual report to be a valuable resource.

# Fiscally Responsible Government

As evidence of the County's sound fiscal management policies, Seminole County ranks among the top five counties in bond ratings (AA category). Although we are one of the smallest in land size compared to other Florida counties, our residents have some of the highest income levels in the state. Seminole County ranks second in Median Household income state-wide and No. 1 in the 5 county metro Orlando area.

Our County-wide millage rate of 4.9989 mills is one of the lowest in the state, and has remained unchanged since 1999. You may find it interesting to note that County government receives only 21% of the total revenue from property (ad valorem) taxes. The chart below summarizes County revenues and expenditures for fiscal year 2002/2003.

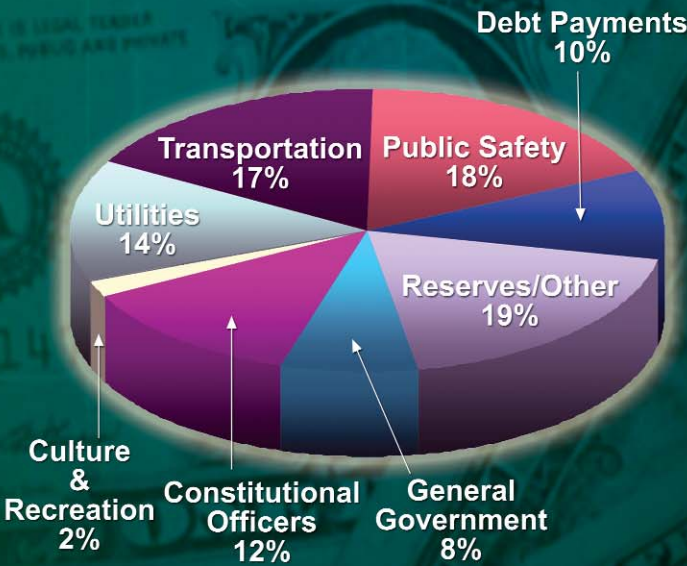
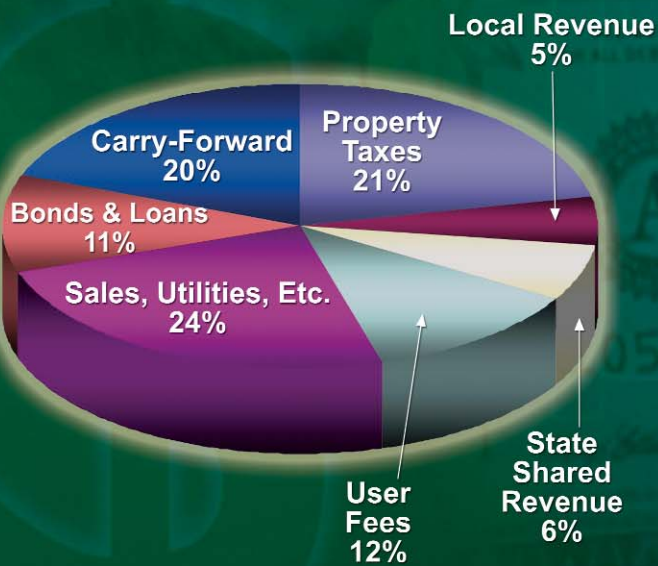


## Your Seminole County Dollars at Work

\$562 Million Budget for Fiscal Year 02/03

### REVENUES

### EXPENDITURES





## ECONOMIC DEVELOPMENT PROGRAM



The County's Economic Development Department continued its successes in 2003 by assisting three businesses in their relocation or start-up in Seminole County: Starport USA, Superchips Inc. and Florida Extruders. Collectively, these companies created 219 jobs and yielded an initial capital investment of \$14,500,000 equating to \$58 of private investment for every \$1 of the County's incentive funds.

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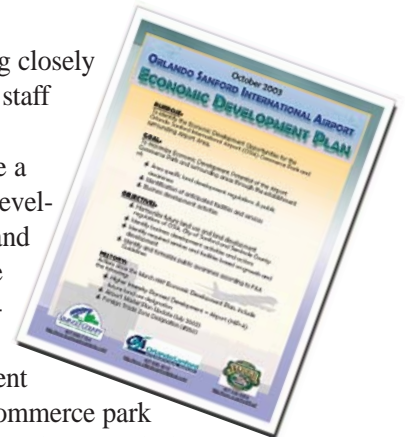


## EXPANDED ECONOMIC DEVELOPMENT WEBSITE

Our Economic Development website was recently expanded to include several new sections including: upcoming events, news, maps, links to business partners, articles/publications of interest, community and city links, statistics (population, income, housing, workforce, education, etc.) and business assistance categories for both small and large businesses. There is also a section dedicated to the US 17/92 Community Redevelopment Agency (CRA) Program including quick facts, redevelopment plan and CRA projects. Since the redesign, the number of visitors to the website has tripled. Please visit us online at [www.businessinseminole.com](http://www.businessinseminole.com).

## ORLANDO SANFORD INTERNATIONAL AIRPORT

The Economic Development Department has been working closely with the City of Sanford and staff from the Orlando Sanford International Airport to create a unified, strategic economic development plan for the Airport and its surrounding environs. The main purpose was to consolidate plans in order to better identify economic development opportunities for the OSIA commerce park and surrounding areas. The goal is to maximize the economic development potential of OSIA by cooperatively providing the necessary public facilities and infrastructure, land use and regulations and business development activities.



## BUSINESS PARTNERSHIPS

The Orlando Economic Development Commission ranks Seminole County as No. 1 in business climate in the Metro Orlando Area. Accordingly, the Economic Development Department remained focused on creating and strengthening business partnerships in 2003. Examples of these successful efforts include:

- The University of Central Florida Technology Incubator and the Seminole Technology Business Incubation Center (STBIC) signed an agreement that enables UCF to market and place companies in the Airport Enterprise Center. UCF will maintain office space at the Airport Enterprise Center in order to provide continuing services and has targeted a goal placing as many as 10 to 15 new companies within the Airport Enterprise Center in the coming year.



- The Economic Development Office and Seminole Community College are working together to develop and administer a county-wide business survey to help determine the needs of the local business community in areas such as workforce development, transportation, and other quality of life issues affecting local workers.

## I-4 HIGH TECH CORRIDOR



The I-4 corridor remains our economic development success story, having created a vast number of high tech jobs with \$200 million in capital investments. Overall, our economic development program has brought direct capital investment of over \$215 million to the County and has set the stage for other like companies to select Seminole County as their location of choice.

# Serving the Community Effectively

## SAFETY AND SECURITY

During the year, the Department of Public Safety implemented many positive changes that will improve service and ensure a safer community. These included:

- Our Emergency Communications/E-911 Division implemented a new Computer Aided Dispatch System to insure compliance with Phase II wireless E-911 call receiving requirements that cellular phone locations be identified.
- An Explorer Youth Program was created for youth ages 14 to 21.
- A tri-agency (Seminole County, Orange County, and the City of Orlando) Urban Search and Rescue Team was formed to address the special skills needed to locate victims trapped in confined spaces as a result of a structural collapse or a transportation accident.
- The Emergency Management Division continues to provide Community Emergency Response Team (CERT) training for citizens.
- \$1,256,404.00 in State funding was obtained to provide wind protection for designated County shelters. To date, 8 of our 11 primary shelters have been completed, with the remaining 3 scheduled for completion in 2004.



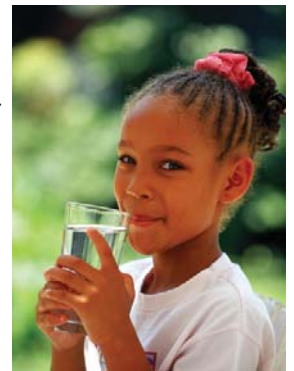
## COMMUNITY INFORMATION DEPARTMENT

The County has created a new centralized department to inform our residents and customers of Seminole County's adopted mission and activities, and to interact with the media. Existing resources (including SGTV and the County's graphics design group) have been integrated into this new department to enhance the effectiveness of these operations. The new department will also conduct community outreach activities including a Speaker's Bureau, Citizens' Academy and volunteer coordination. This is yet another enhancement to your County government to improve communication channels with our primary stakeholders - you!

## ENVIRONMENTAL SERVICES IMPROVEMENTS

Behind the scenes, our Environmental Services Department has been involved in numerous capital improvement initiatives. Here are a few of the accomplishments that have been made to improve service to County residents and our utility customers:

Seminole County water plants pump, treat, and deliver drinking water to over 33,600 residential and commercial accounts through 550 miles of water mains in unincorporated Seminole County. To meet the current and future needs of our customers, the Markham Regional Water Treatment Facility was put into service on June 26, 2003. The Southeast Regional Water Treatment Facility was also put into service to replace the old Consumers Water Facility previously operating on the same property.



Solid Waste Management has expanded recycling services to conserve resources and landfill space for decades to come. Recent program enhancements include:

- Magazines, catalogs and a wider variety of plastics are now collected.
- The Household Hazardous Waste Collection Program was expanded to accept old electronics, TVs and CRTs.
- Now businesses may dispose of old computers and electronics once a year. An annual amnesty day to allow businesses to participate was held in November 2003.
- Seminole County turns yard waste into mulch and provides it to County residents free of charge at the County Landfill located on East Osceola Road in Geneva.
- Every day is hazardous waste amnesty day. Residents may dispose of items that qualify during normal operating hours to the Landfill (open 7 days a week, 7:30 am - 5:30 pm) and the Central Transfer Station (open Monday through Saturday, 7:30 am - 5:30 pm).





## EXPANDED WEB SERVICES

Over the past year, Seminole County's internet site experienced over 6 million hits. **We now have a new internet address ([www.seminolecountyfl.gov](http://www.seminolecountyfl.gov)) and a new look!** Customer feedback was utilized to make the website more user friendly and provide easier access to the volumes of information available.

A few of the most exciting recent enhancements made to the County website include:

- Credit card acceptance for on-line Water and Sewer payments.
- Comprehensive, up-to-date account information, billing history, and service and consumption summaries can be accessed.
- Board of County Commissioner meetings are now available live and in our archives. Archived video is bookmarked to allow viewing of specific items for high-speed access and modem users.
- Online fee calculators have been developed for the Water & Sewer and Planning & Development departments. Customers have the ability to estimate their fees early in the design phase of projects.

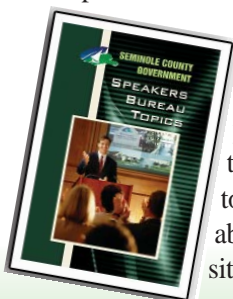


In recognition of the efforts expended on the website, Seminole County finished in the top 10 of the 2003 Digital County Survey. This honor was presented by the National Association of Counties on July 13, 2003 at the National Conference.



## SPEAKER'S BUREAU

The Speaker's Bureau was created in 2003 as a new service to keep residents informed of County services and issues of interest. This service is available to civic groups, clubs and non-profit organizations and offers presentations ranging from emergency management to veteran's benefits. A directory of available topics can be found on the County's web site at [www.seminolecountyfl.gov/sbureau/](http://www.seminolecountyfl.gov/sbureau/).



## SEMINOLE GOVERNMENT TELEVISION



SGTV, Seminole County's own government/educational cable television channel remains the premier way to see your County Government in action. SGTV has solidified its place among the nation's best government stations by winning

six national awards in 2003. Award winning original programs produced in cooperation with community partners and agencies included: "Call to Duty", "Gun Safety", "SCC Student Art Exhibit" and "Standing Ovation".

SGTV's programming guide is also available on the web at: [www.seminolecountyfl.gov/cid/sgtv/guide.asp](http://www.seminolecountyfl.gov/cid/sgtv/guide.asp).

## CUSTOMER RESOURCE CENTER



In its second full year, the Customer Resource Center continued its track record of excellence, having now provided service to over 15,000 customers. Newer, faster computers have been installed for customer use, and the Center hosted eleven tours from local governments seeking to develop a similar customer service tool. Our in-house Planning and Development staff is an integral part of the staffing rotation allowing their expertise to be immediately available to customers. In addition, we are rapidly developing products for our customers based on their most frequent requests. In the coming year, CDs will be available for purchase in the Customer Resource Center that contain all of Seminole County's plats. The County's first zoning and future land use atlases have recently been released for purchase.

## CITIZENS' ACADEMY

Seminole County developed a new Citizens' Academy for residents and business owners and will kick off the program in early 2004. The Academy is an eleven week, interactive program designed to familiarize the general public with the roles, services, and operations involved in County Government. The program will focus on educating residents and business owners on daily County government operations and the role of elected officials. Commissioners, Constitutional Officers, department directors, managers, and other County staff will host the seminars. Go to [www.seminolecountyfl.gov/citizensacademy](http://www.seminolecountyfl.gov/citizensacademy) for more information.



# Enhancing our Quality of Life

## GREENWAYS & TRAILS PROGRAM

The County continues to move forward in its nationally-acclaimed trails and greenways program. Trails currently in operation include the Cross Seminole Trail, the Seminole Wekiva Trail and the Crossings Trail. With over 20 miles of paved trails in place and 750,000 users this past year, we have created a superlative trail system for use by residents and visitors alike.

In June of 2003, the I-4 Pedestrian Overpass completed access to the Seminole Wekiva Trail and Rinehart Road Trail which are currently separated by I-4. This bridge is the first of its kind in the southeast, including a cable stay/suspension system hybrid using self compacting concrete and lightweight concrete decking. The funding and construction of this \$3.6 million project represented a true partnership of local, state, and federal interests and resources.



For trails info go to:  
[www.seminolecountyfl.gov/trails/](http://www.seminolecountyfl.gov/trails/)

In March 2003, the first "Trails Around the World" exhibit, located adjacent to the Cross Seminole Trail west of SR 417 was installed. The exhibit profiles County Wicklow, Seminole County's sister county in Ireland, and spotlights the "Wicklow Way", an extensive and beautiful trail located in our sister county in Ireland.

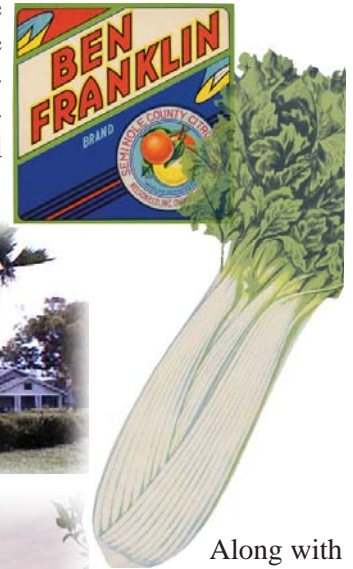
To further connectivity in the trail system, construction has started on the SR 434 Trail Overpass. This structure will span SR 434 approximately 1/2 mile east of Tuskawilla Road and will connect the Cross Seminole Trail to Spring Hammock. The bridge is a design/build project, funded through the Seminole County Trails



Referendum and the City of Winter Springs, combined with Federal Grant Funding administered by the Florida Department of Transportation. The scheduled completion date is November 2004.

## MUSEUM OF SEMINOLE COUNTY HISTORY

In May 2003, the Agricultural Exhibit Building opened as part of the Museum of Seminole County History. Designed to showcase the agricultural history of the County, the new exhibit building was built utilizing a combination of donated services and County funds.



Along with permanent exhibits and displays, traveling exhibits will rotate into the building to highlight different aspects of Florida history. The Museum is located at 300 Bush Boulevard, just west of US 17/92 in Sanford.

## NATURAL LANDS PROGRAM

Our effort to preserve valuable natural resources continued during the past year. The original \$20 million bond referendum approved by voters in 1990 has resulted in the purchase and preservation of 6,500 acres of land.

- In 2000, the citizens of the County approved an additional \$5 million for natural land purchases.
- More than 2.7 million dollars were awarded from the Florida Communities Trust for acquisition of natural lands and recreational projects including expansion of the Black Hammock Trailhead and property near the Central Florida Zoo.



## ROAD CONSTRUCTION

As the County grows, sound transportation infrastructure becomes more vital and directly affects our community's quality of life. Seminole County has been continually addressing our transportation/mobility needs in several ways including an aggressive road construction and expansion program.

Clearly, road construction is the most important aspect of improving the County's transportation system and will remain a top priority for the next several years. Construction has progressed significantly on two main projects: CR 427 between SR 436 and North Street; and East Lake Mary Blvd east of Ronald Reagan Boulevard/Sanford Avenue to the Orlando Sanford International Airport.



Road expansion is not just a local issue. Seminole County routinely partners with the State of Florida to accelerate construction of state road corridors located within the County. Recently completed projects include resurfacing an 8.4 mile section of SR 46 from just east of the Wekiva River to just west of I-4, and I-4 noise walls constructed along the south side of I-4 between SR 434 and the E. E. Williamson overpass. Please check the County website for the progress of our road construction program at:

[www.seminolecountyfl.gov/pw/eng/schedule.htm](http://www.seminolecountyfl.gov/pw/eng/schedule.htm)

## ADVANCED TRAFFIC MANAGEMENT SYSTEM (ATMS)

The County continues to look for advanced technological ways to manage our transportation corridors in addition to expansion of current roadways. The regional Advanced Traffic Management System (ATMS) is designed to enhance mobility on major arterial roadways within the County and construction of the \$3 million Traffic Management Center was completed in December 2002. This Center will be utilized jointly by the Traffic Engineering Division and 9-1-1 Operations and is located in the Public Safety Building on US 17/92 in Sanford. The Traffic Management Center was funded under a Federal reimbursement program through the State and includes a 20' wide by 5' high state-of-the-

art display wall and multiple workstations.

The second phase to be concluded in 2004 includes installation of new hardware at approximately 150 signalized intersections located along critical corridors in the County (SR 436, SR 434, US 17/92, Red Bug Lake Road and Lake Mary Boulevard). Twenty variable message signs were also installed at I-4 interchanges and intersections of US 17/92 with both SR 436 and SR 434. These signs convey real-time traffic information to motorists and are capable of providing routing alternatives when necessary for traffic on Interstate 4.



Future expansions to the system are anticipated to be jointly funded with the State. The County is also working with its regional partners to develop web access to real-time traffic information, including congestion level information, crash locations, and travel time estimates for the public.

## ALTERNATIVE SURFACE TREATMENT PROGRAM



FY 2002/03 saw the successful completion of the County's initial 3-year Alternative Surface Treatment Program for previously-graded dirt roads with adequate right-of-way.

Environmental benefits and annual maintenance savings generated by this 100+ mile program can already be seen and will continue many years into the future.

## COMMUNITY SERVICES

The County continues to foster partnerships with local non-profit organizations to enhance community services. In 2003, five grants were awarded to agencies supporting special needs which provide substantial benefits to the community. These included an expansion to KIDS HOUSE, Threshold, Inc., American Living, and continued support of Safehouse and the Rescue Outreach Mission.



As part of achieving the American dream, over 100 first time homebuyers were assisted with down payment funds, and a new partnership was forged with Habitat for Humanity to financially assist their clients in homeownership. The County also launched a self-sufficiency project which partners with Seminole Community College's program to assist working students who are pursuing a higher education.

# Focusing on the Future

## FIRE/RESCUE TRAINING CENTER ACQUISITION

In August, the Board of County Commissioners authorized purchase of property located at 201 Valentine Way, Longwood for use as a Fire/Rescue Training Facility.

Firefighters will use the training center for “hands-on” training activities which currently depend upon structures slated for demolition with sporadic availability. The inability to train on a routine basis caused significant scheduling conflicts for firefighters and the need to utilize overtime to schedule training courses in Orange and Volusia counties. Seminole Community College is partnering in the construction of a burn tower that will be erected on the training center property to provide a more realistic training environment.

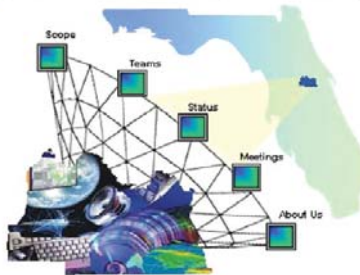


## INTEGRATING GOVERNMENT SERVICES

The Planning and Development Department began a revision of its current organization to better utilize technology in the provision of services. The overall goal is to use new technology to create a fully automated and integrated local government as the system expands to

other departments and programs. The County has entered into a partnership with the University of Central Florida's College of Engineering and Computer Science (CECS) and College of Health and Public Affairs (COHPA) to develop an Integrated Government Service System. This system will be known as SCI.NET resources and will allow greater and easier public access to County government records. To monitor the progress of the project log onto [www.seminolecountyfl.gov/scinet](http://www.seminolecountyfl.gov/scinet).

Seminole County Integrated Network



## THE NEW COURTHOUSE (CRIMINAL JUSTICE CENTER)

Construction of the new Criminal Justice Center began in December, 2002. The new building, which is the largest vertical construction project ever undertaken by Seminole County, will have five stories and over 223,000 square feet at a construction cost of \$36,144,411. The building will stand 167 feet high at the top of the spire. With an estimated construction schedule of 600 days, completion is slated for September 2004.

At year end, the building's structural steel was nearly complete, the erection of the exterior precast concrete panels

(some weighing in at over 48,000 lbs.), had progressed to over 60%, and 145 to 155 construction tradespersons were working at the site daily. The building will house the Judges, Court Administration, State Attorney's Office, Public Defender's Office, Clerk of the Circuit Court, and Sheriff's Office staff.



The new courthouse is located at the southwest corner of US 17/92 and Bush Boulevard adjacent to the Public Safety Building in Sanford.

## ENERGY EFFICIENCY

Seminole County continues to take the lead in preserving our energy resources. Administrative Services acquired its first hybrid vehicle this year and expects to acquire numerous additional vehicles in the near future. This vehicle's gas mileage is expected to average 45 miles per gallon and has been a popular addition to the County's fleet of vehicles.





## JUVENILE JUSTICE CENTER EXPANSION/RENOVATION

The Juvenile Justice Center remains an integral part of the court system. A much needed expansion to increase the building size from 12,000 to 32,000 square feet and renovate the current center was substantially complete at year-end. This expansion will relieve current overcrowding and includes additional courtrooms, holding areas and additional office space for staff. The JJC supports the Judiciary, Court Administration, Seminole County Sheriff's Office, Guardian Ad Litem, Clerk of the Circuit Court, Prosecution Alternative for Youth, Public Defender's Office and State Attorney's Office. Located at 190 Bush Boulevard in Sanford, this renovation and expansion project is scheduled for completion in January, 2004.



the construction of an open air retail Public Farmers Market and additional pedestrian and design enhancements at the new Public Farmers Market property. The cooperative project injected a significant public investment into the community and will provide business and recreational opportunities for the citizens of Seminole County.

Additional improvements are scheduled including decorative street print applications at 1st Street in Sanford and at Lake of the Woods Boulevard and Spartan Drive in Fern Park. Also, median improvements are programmed for the Five Points area, from Lake Minnie Drive to County Home Road and in the 13th-14th street block in Sanford.

In the future, the 17/92 CRA will pursue the development and implementation of a Strategic Redevelopment Framework for the Fern Park area, partner with the State in advancing several road improvement projects slated for the US 17/92 corridor, and aggressively seek opportunities to partner with private redevelopment interests to revitalize under-performing sections of the corridor.

## US HWY 17/92 REDEVELOPMENT

US Hwy 17/92 remains a top priority for economic development and is one of the key contributors to the County's economic engine. The County's partnership with the cities of Casselberry, Lake Mary, Sanford and Winter Springs continues in the implementation of the US 17/92 Corridor Redevelopment Plan through the US 17/92 Community Redevelopment Agency (CRA). Since the 17/92 CRA was established in 1997, taxable property values have risen an average of over 7.5% per year, increasing from \$238 million to \$346 million.

Through tax increment financing, the CRA is able to direct the implementation of the goals and strategies of the Redevelopment Plan. In 2003, key investments of the 17/92 CRA included the installation of mast arm signals at several intersections in the City of Sanford, and the installation of aesthetic street print improvements at two intersections in the Fern Park area.



The 17/92 CRA also partnered with the State Department of Agriculture and Consumer Services and the City of Sanford in

## COUNTY EMPLOYEES GIVE BACK TO THE COMMUNITY

At numerous times during the year, Seminole County employees have volunteered their own time and money to improve our community.



In March 2003, County employees collected 39 bins of canned food to donate to Seminole Volunteer Enterprises, a food bank that serves underprivileged residents.

At the October 14th Board of County Commissioners' Meeting, the Community Services Committee presented a \$10,000 check to the Make-A-Wish foundation. The original goal was \$4,000 to grant wishes to two children with life-threatening illnesses. Due to employee involvement and creative fund-raising ideas, employees more than doubled their goal and will be able to help four children who reside in Seminole County.



# Seminole County by the Numbers in 2003

**164**  
TV PROGRAMS

SEMINOLE GOVERNMENT TELEVISION (SGTV) PRODUCED **80** LIVE BROADCASTS AND **84** TAPED PROGRAMS DURING THE YEAR.

**6,200**  
CUSTOMERS

THE CUSTOMER RESOURCE CENTER PERSONALLY ASSISTED MORE THAN **6,200** CUSTOMERS IN PERMITTING, HOUSING ASSISTANCE, ZONING AND LAND USE ISSUES.

**8,700**  
TRAFFIC SIGNS

TRAFFIC ENGINEERING'S **7** TECHNICIANS INSTALLED OR REPLACED OVER **8,700** TRAFFIC SIGNS COUNTYWIDE.

**24,000**  
RESPONSES

ANIMAL SERVICES OFFICERS ANSWERED MORE THAN **24,000** COMPLAINTS INVOLVING DOMESTIC ANIMALS AND WILDLIFE.

**25,828**  
CALLS FOR HELP

FIRE/RESCUE RESPONDED TO **25,828** CALLS FOR SERVICE AND TRANSPORTED **8,500** PATIENTS TO MEDICAL CARE FACILITIES.

**30,000**  
METERS READ

**7** METER READERS IN ENVIRONMENTAL SERVICES READ OVER **30,000** WATER METERS EACH MONTH.

**350,000**  
TONS OF TRASH

SOLID WASTE MANAGEMENT'S **50** EMPLOYEES PROCESSED OVER **350,000** TONS OF WASTE AT THE TRANSFER STATION AND LANDFILL FACILITIES.

**2,653,031**  
BOOKS OR PUBLICATIONS

LIBRARY SERVICES STAFF CIRCULATED **2,653,031** BOOKS OR PUBLICATIONS TO RESIDENTS.

**3,000,000**  
VISITORS

COUNTY PARKS HOSTED MORE THAN **3,000,000** VISITORS IN 2003 WITH AN ESTIMATED **1,000,000** VEHICLES ENTERING OUR PARKS.

**\$536,000,000**  
IN INSPECTIONS

**30** BUILDING INSPECTORS INSPECTED OVER **\$536** MILLION IN NEW CONSTRUCTION IN 2003.

# How to Reach Us



Board of County Commissioners  
 (407) 665-0411  
[www.seminolecountyfl.gov](http://www.seminolecountyfl.gov)



Clerk of the  
 Circuit Court  
 (407) 665-4330  
[www.seminoleclerk.org](http://www.seminoleclerk.org)



Office of Supervisor  
 of Elections  
 (407) 665-7700  
[www.semcoelections.org](http://www.semcoelections.org)



Property  
 Appraiser  
 (407) 665-7506  
[www.scpaf.org](http://www.scpaf.org)



Sheriff's  
 Office  
 (407) 665-6600  
[www.seminolesheriff.org](http://www.seminolesheriff.org)



Tax  
 Collector  
 (407) 665-1000  
[www.seminoletax.org](http://www.seminoletax.org)

## FOR EMERGENCIES DIAL 9-1-1

Absentee Voting	407-665-7700	<b>Information - General</b>	<b>407-665-0411</b>
Affordable Housing	407-665-7384	Job Line (24-Hour)	407-665-7816
Animal Services	407-665-5110	Juvenile (P.A.Y.)	407-665-4670
Auto/Boat Tag/Title/Registration	407-665-1000	Land Records	407-665-4409
Bid Information	407-665-7116	Libraries	407-339-4000
Budget Office	407-665-7176	Occupational Licenses	407-665-1000
Building Inspections	407-665-7484	Parks Information	407-788-0405
Building Permits	407-665-7050	Probation	407-665-4602
Clerk of the Court	407-665-4330	Property Appraiser's Office	407-665-7506
Code Enforcement	407-665-7434	Property Taxes	407-665-1000
Community Assistance	407-665-3270	Public Safety	407-665-8000
Cooperative Extension	407-665-5559	Purchasing	407-665-7116
County Commissioners	407-665-7219	Recycling	407-665-2260
County Manager	407-665-7219	Road Grading	407-665-ROAD
Courthouse	407-665-4330	Road Repairs	407-665-ROAD
Drivers License	407-330-6721	School Board	407-320-0000
Economic Development	407-665-7135	Seminole Government Television	407-665-SGTV
Elections	407-665-7700	Septic Tanks	407-665-3605
Employment	407-665-7816	Sheriff's Office	407-665-6600
EMS/Fire/Rescue	407-665-5175	State Attorney	407-665-6000
Environmental Health	407-665-3605	Street Lighting	407-665-7170
Garbage Accounts	407-665-2260	Storm Drainage Problems	407-665-ROAD
Garbage Complaints	407-665-2260	Tax Collector	407-665-1000
Health Clinic, Casselberry	407-665-3400	Tourism	407-665-2900
Health Clinic, Sanford	407-665-3000	Trash Drop-Off Locations	407-665-2260
Health Department	407-665-3000	Traffic Fines	407-665-4323
Historical Museum	407-665-2489	Traffic Violations	407-665-4387
Homestead Exemptions	407-665-7508	Water & Sewer Billing	407-665-2110
Human Resources	407-665-7944	Zoning	407-665-7441
Hurricane Information	407-665-8001		



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