

The County Commission

Guiding Our Future Direction

The Board of County Commissioners (BCC) is elected at-large and represents residents in five commission districts. Serving four-year, staggered terms, the Board functions as Seminole County's legislative branch in which individual Commissioners serve as both legislative officers and fiscal representatives of the County.

The Board meets regularly at the Seminole County Services Building, 1101 East First Street in Sanford, on the second and fourth Tuesday of each month. Minutes are recorded for all Commission meetings, work sessions and public hearings and are made part of the record in the County Commission Records Office. All meetings are also televised live on Seminole Government Television (SGTV) Bright House Networks

cable Channel 199 and streamed to the County Web site. Regular BCC meetings are replayed at 11 a.m. on the Sunday following the meeting and at 7 p.m. on the Tuesday following the meeting. Archived video of the Commission meetings, agendas and minutes are available online at www.seminolecountyfl.gov.

The Board of County Commissioners serve as your ambassadors on many local, regional and state boards and committees. These boards and committees cover a variety of important matters affecting Seminole County residents and businesses including: the economy, transportation, regional and local planning, the environment, tourism, juvenile issues and the arts. The Board of County Commissioners is actively engaged in working for the good of the community.



From Left to Right: Carlton Henley, Dick Van Der Weide, John Horan, Brenda Carey and Bob Dallari

YOUR COMMISSIONERS

DISTRICT 1

BOB DALLARI, COMMISSIONER
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DISTRICT 2

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DISTRICT 4

CARLTON HENLEY, VICE CHAIRMAN
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DISTRICT 5

BRENDA CAREY, CHAIRMAN
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The County Manager

A Message from the County Manager

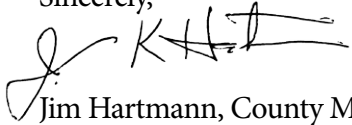
To the Board of County Commissioners, the Citizens, and the Businesses of Seminole County:

I am pleased to present to you the County Manager's Annual Report for 2011, "**Navigating Forward.**" Each year, this Report provides a forum to highlight the County's accomplishments of the past year, and to acknowledge the challenges and opportunities that lie ahead for our community. This is my first Report to you, and in keeping with a focus on efficiency and continued cost savings, it will be presented in Web-based format that is easily accessible to the public. I hope the report is informative and conveys how well we are accomplishing our mission ***"To deliver excellent public service that enhances quality of life and addresses our community's needs, now and in the future."***

I look forward to working with all of you to continually improve what we do and to be the results-oriented County Government you expect.

[Click here to view the Full Letter](#)
from the County Manager.

Sincerely,



Jim Hartmann, County Manager



Fast Facts

Information About Seminole County

OUR SEVEN CITIES

Altamonte Springs, Casselberry, Lake Mary, Longwood, Oviedo, Sanford and Winter Springs

OUR STATISTICS

Founded in 1913

Land Area (square miles): 308

Land and Water Area (square miles): 344

Total Registered Voters: 257,196 as of December 2011

OUR DEMOGRAPHICS

Total Population (BEER Est. Apr. 2011): 424,422

Total Households: 168,845

Population Density (Pop/Sq. Mi): 1,378

Median Age: 37.5

Average Household Size: 2.6

Per Capita Income: \$31,780

Median Household Income: \$60,210

Number of Employed Residents: 236,067

Number of Businesses: 18,539

Listed below are some of the beneficial services Seminole County provides to the entire County, including the cities:

- **A countywide library system (Five Public Libraries)**
- **Community parks and the Natural Lands and Trails Program**
- **Economic and tourism development**
- **The landfill and transfer station**
- **Animal control services**
- **Emergency management including the Emergency Operations Center**
- **The 911 system and 800 MHz communications system**
- **Arterial and collector road construction and maintenance**
- **Court facilities and services**
- **The County jail which is the responsibility of the Board of County Commissioners, but is operated by the Seminole County Sheriff's Office.**
- **Mosquito Control Program**

Seminole County is the home of "The Senator" a 3,500-year bald cypress tree located in [Big Tree Park](#). Dedicated in 1929 by President Calvin Coolidge, "The Senator" was a Florida Champion Tree, the largest cypress tree in the State. The tree stood 118' tall with a diameter of 11 1/4' and circumference of 35'. The tree was burned in a devastating fire that occurred on January 16, 2012.

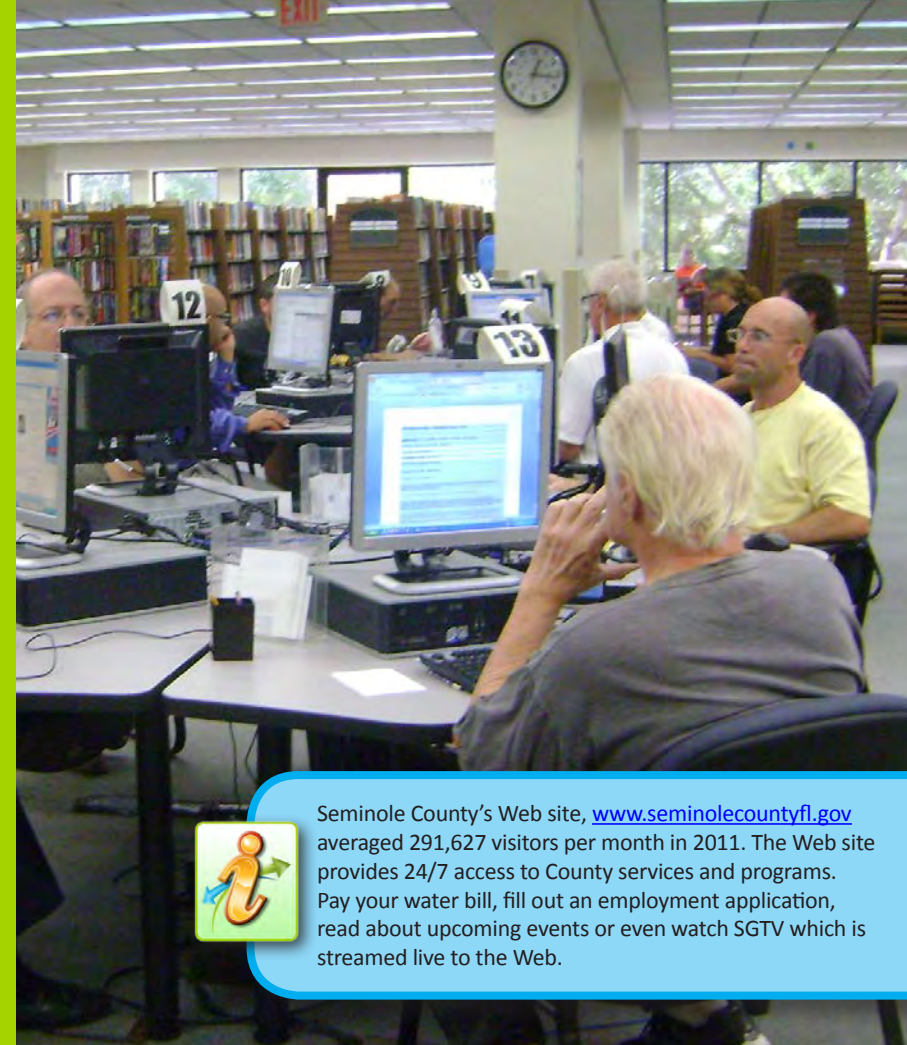


We Did That

What We Accomplished in 2011

County Administration

- The [Purchasing Division](#) received re-accreditation of the County's procurement operations by the National Institute of Governmental Purchasing that recognizes the highest standards and achievement in Public procurement. This division also received the "Achievement of Excellence Award" for 2011 from the National Purchasing Institute, Inc. for the tenth consecutive year, and received the "2011 Award for Excellence in Public Procurement" from the Florida Association of Public Purchasing Officers, Inc.
- The County received the "Distinguished Budget Presentation Award" from the Government Finance Officers Association. The award signifies that the County's [budget](#) meets the program criteria as a policy document, operations guide, financial plan and communication device.
- The redesign of [County Web site](#) made the site more user-friendly and incorporated a Content Management System (CMS) that allows departments to update Web content quickly to reach citizens.
- Last year, the County's Information Technologies staff did an extensive review of telephone usage. With the results of an internal and independent external audit, the County was able to eliminate under-utilized or inactive lines. This resulted in cost savings through credits and reduced monthly charges. The County also recently utilized a request for proposal from the Seminole County Public Schools which, when combined with the audits, has saved the county more than \$100k this year, and will show continued savings into the future.



Seminole County's Web site, www.seminolecountyfl.gov averaged 291,627 visitors per month in 2011. The Web site provides 24/7 access to County services and programs. Pay your water bill, fill out an employment application, read about upcoming events or even watch SGTV which is streamed live to the Web.

Seminole County provides ten [LYNX](#) regular bus routes, one express route, one PickUpLine shuttle service in the Oviedo area, and provides ADA Paratransit service throughout the County. In 2011, there were 1,733,862 bus boardings, 10,404 shuttle boardings, and 1,505 ADA residents served.

LYNX's newest Trip Planner enables citizens to easily and quickly find the best route and times to get from one place to another throughout the LYNX service area: <http://www.golynx.com/plan-trip/trip-planner.stml>



We Did That

What We Accomplished in 2011

Growth and Development

- The US 17-92 Community Redevelopment Area (CRA) completed five partnership CRA Projects that will result in a capital investment of \$333,853. In addition, the approval of the Garden Grove PUD, located within the CRA corridor, is a mixed-use development providing obtainable housing for seniors. The Garden Grove PUD will involve the redevelopment of a blighted and non-conforming mobile home park into a vibrant community. This project also received \$75,000 in funding from the CRA.
- The County assisted with seven business expansions or relocations that will create 957 new jobs over a three year period and will bring in \$21.3 million in investments for new buildings and equipment.
- Improvements in Public Transportation Opportunities:
 - **LYNX FastLink 17-92** - During 2011, a new express commuter bus service was initiated from Sanford to downtown Orlando. The [LYNX FastLink 17-92](#) provides riders with three early morning trips, Monday through Friday, direct to the LYNX main station in Orlando. Once stepping off, workers can either walk, catch the LYMMO or take a LYNX bus to their job location. Three direct return trips are provided in the evening. To date, ridership has risen to an average of 70 per day.
 - **LYNX Service Extended to Central Florida Family Health Center** - In December of 2011, [Link 46E](#) was extended from the Midway area east to SR 415 where the Central Florida Family Health Center is located. This enhanced service will provide a bus link to County residents in need of reduced cost medical services.
- Seminole County developed and adopted a Floodplain Management Plan as part of the requirements for attaining an improved score on the County's Community Rating System. This improved score saved all Seminole County citizens 5% on flood insurance costs.


We Did That

What We Accomplished in 2011

- Seminole County was named a Sports Destination to Watch for 2011. The [Tourism Division](#) also garnered awards for their marketing campaigns including the 2011 Flagler Award – Bronze – Internet Ads given by [VisitFlorida](#). Seminole County was also recognized by the Hotel Sales and Marketing Association International (HSMIAI) with two Adrian Awards: Silver – Web site and Bronze – Complete Campaign.

Human Services

- To benefit youth, [Seminole County Parks and Recreation](#) was selected by the United States Tennis Association (USTA) as one of twenty national 10 & Under market initiatives providing \$100,000 in grant money to be spent in Seminole County promoting 10 & Under tennis. The 10 & Under initiative was utilized at 13 school assemblies reaching 8,894 students and offered six follow-up festivals in parks that had 857 participants.
- The Parks and Recreation division also developed a partnership with the Seminole County Special Olympics committee to provide a 12 week Special Olympics tennis unit.
- Utilizing the [Teen Court](#) model, problem-solving courts were started in three county middle schools: Milwee, South Seminole and Markham Woods. Between the three middle schools, approximately 85 students are participating as teen court jury members. They are sanctioning dress code, tardies, and disciplinary issues. They are requiring students to write apology letters, essays, do random acts of kindness, help with lunch detention, and make posters to explain the dress code and lunch detention rules.
- Adult reading programs and events were presented throughout the year at the County's five libraries including a special summer reading program, "Novel Destinations."



Joanna Babyar, Associate Tennis Professional at [Red Bug Lake Park](#), volunteered over 50 hours to provide tennis for the Seminole County Special Olympics. The group of 18 athletes met every Saturday between January and May, concluding with the State Games at Disney World. Joanna was recognized as the "Volunteer of the Month" in April for her dedication to Special Olympics.





We Did That

What We Accomplished in 2011

Infrastructure

- **Park Improvements:** [Winwood Park](#) was renovated with Community Development Block Grant funds and through Bond Funds and a \$175,000 grant, [Wilson's Landing Park](#) received a new pavilion and canoe launch.
- Seminole County was selected by the Florida Fish and Wildlife Conservation Commission and the Wildlife Foundation of Florida, as one of eight partner locations in the state to create a regional "Youth Conservation Center."
- **Facility Improvement:** Construction of the Citizens' Area at the [Central Transfer Station](#) was completed. Approximately 60 customers each day are safely unloading waste in the roofed Citizens' Area, away from commercial traffic.
- **Water Supply Improvements:** The Yankee Lake Surface Water Facility located in north-west Seminole County is the first facility in Seminole County that will use the St. Johns River as a water source. This past year saw the completion of construction and testing of the Surface Water Plant to draw 1 million gallons a day (MGD) from the St. Johns River for augmentation of the reclaimed water system. The initial use will be for supplementing the reclaimed system that helps reduce the impact on potable water supplies.
- Using Reclaimed Water for Irrigation: Completed construction of the reclaimed water system in existing subdivisions in the Northwest Service Area. Phase I and Phase II's connections have saved Seminole County 1 MGD of potable water that would have been used for irrigation rather than consumption. In addition, the Greenwood Lakes Reclamation Facility was completed and started up. This facility accepts on average 2 MGD of wastewater and processes it to reclaimed water for use in irrigation.

We Did That

What We Accomplished in 2011

- Instituted the water meter change-out program where older technology water meters are being replaced. The program helps the County meet St. John's River Water Management Consumptive Use Permit (CUP) requirements.
- **Trail Improvements:** Construction of a tunnel for trail users at Lake Mary Blvd. and International Pkwy. was completed which provides a safe way for trail users to cross this busy intersection. Please visit the following link for a video update on this project: http://www.youtube.com/watch?v=cPdgart-l_Q The Red Bug Lake Elementary pedestrian overpass was also completed which provides a safe crossing for school children over a busy 4-lane section of Red Bug Lake Rd.
- **Road Improvements:** The widening of Lake Emma Rd. from Longwood Hills Rd. to Sand Pond Rd. was completed which provided critical additional capacity to this two mile section of roadway. Construction of improvements at SR 426 and Tuskawilla Rd. were also completed. The average speed for morning commuters on SR 426 increased from 12.4 mph before construction to 21.9 mph after construction was complete (a 77% increase).

Public Safety

- The Seminole County Fire Department received accreditation from the Commission on Accreditation of Ambulance Services (CAAS) for its compliance with national standards of excellence. The CAAS accreditation system was established to encourage and promote quality patient care. The Seminole County Fire Department is currently the second fire department in the State of Florida to be holding this prestigious accreditation and it is the tenth fire department in the country to do so.



The award winning Seminole County Trail System is comprised of four showcase trails:

- [Seminole Wekiva Trail](#) (14 miles paved)
- [Cross Seminole Trail](#) (14 miles paved)
- [Kewannee Trail](#) (2 miles paved) and the
- [Flagler Trail](#) (14 miles unpaved).

Pictured is the recently completed trail tunnel at Lake Mary Blvd. and International Parkway that allows users to safely travel the Seminole Wekiva Trail.



[Building Permits Online](#) offers building permit information 24 hours a day, seven days a week. Use this service to apply for miscellaneous permits, schedule inspections, retrieve inspection results, look up plan review comments and view permit application status.



We Did That

What We Accomplished in 2011

Public Safety

- EMS/Fire/Rescue worked on the Trails Marking Project. This significant local agency partnership project installed 97 location signs on the trail system throughout the 5,000 acre Little/Big Econ State Forest that is used by thousands of visitors for horseback riding, hiking and biking. Find out more by viewing the video on our [SGTV On Demand Site](#) entitled *Seminole Segments - Trails Marking System*.
- The County, and our co-operating agencies, completed a federally mandated frequency change to our existing 911 emergency radio communication system. Staff worked on 11,000 radios using the system. Radios were either reprogrammed or replaced to meet the new requirements.

We Have That

Technology That Improves Our Services

New Efficiencies

- This year Seminole County also implemented a new feature which enables [Building Permits Online](#). Through this web portal, customers can submit select permit applications, view application status, view plan review comments, schedule inspections and view inspection results in real-time. The County is currently working for payments to be accepted online through this same software.
- The County completed the implementation of using Radio Frequency Identification Devices (RFIDs) in managing the Fixed Assets program creating efficiencies in inventory and accuracy accountability of the County's \$85 million of equipment that costs over \$1,000.

We Have That Technology That Improves Our Services

- The County installed a payment terminal in the Environmental Services lobby at Reflections that allows customers to pay their utility bill by credit card on-site.
- A traffic adaptive signal timing system was installed at 12 locations on SR 436 in Altamonte Springs. This state-of-the-art system changes signal timings real-time based on observed traffic volumes. Before and after studies from the project calculated reductions in travel times ranging from 6% to 26% and reductions in delay from 12% to 42%. The particular system installed was the first installation of this type in the nation.

New Programs to Benefit Citizens

- Libraries offer [E-books](#) – downloadable e-books and audio books as a benefit of being a library card holder.
- A new program, Ask A Librarian – accessible from the [Library's Web site](#), offers expanded reference all day Friday when libraries are closed and on weekdays until midnight with live chat reference services, texting and e-mail. More than 100 libraries statewide collaborate to provide this service. www.askalibrarian.org/
- The library system hosts a Web portal, Right Service Right Time, that provides information for citizens in need – food, shelter, clothing, transportation. www.rightservicefl.org/

Improving Safety

- A Rapid Reflective Flashing Beacon (RRFB) pedestrian crosswalk was constructed on International Pkwy. at the Westin Hotel so that hotel guests can safely cross the road to access the shops and restaurants at Colonial Town Park. The RRFB is a new technology, the first of its kind in Central Florida. Click here for a [video update](#) on this project.



Library patron comments from Library Snapshot Day held on November 2, 2011

“... I love books on audio. I check out the latest novels (mystery fiction). I was not aware that there are e-book that could be downloaded. ... This needs to be advertised.” - *Ann Hoff Fanaian*

“I use the library for books and online computer services. Also, the librarians are helpful with questions concerning computer usage.” - *Anonymous*





We Have That Technology That Improves Our Services

Improving Safety (Continued)

- **Self Registration Portal – Reverse 9-1-1:** Seminole County wants citizens to sign up to receive alerts via Reverse 911® system. The County launched this new service in early 2011. Local governments across the United States have struggled to provide this service in recent years as more households leave traditional landline telephones for cellular, unlisted, or voice-over internet phones. In the past, the County was only able to contact residents if their numbers were listed in the phone book. Now any resident can register to receive notifications. Citizens can either list their home number or their mobile, unlisted, or internet phone number. Seminole County uses reverse 911 to inform residents of everything from boil water notices to evacuations in severe weather. To register these devices go to www.PrepareSeminole.org and click on “[Register for Reverse 9-1-1.](#)”

We Do That

Some of the Services the County Provides

County Administration

- The County uses the competitive bid process as a normal course of business to ensure the greatest value for our citizens. This process resulted in savings of \$13.4 million last fiscal year. The County also hosted a Vendor Fair to enhance vendor participation in County’s procurements with attendance exceeding 100 business partners. The County’s [VendorLink](#) is a site where businesses can sign-up to register and receive electronic e-mail notification of upcoming solicitations as they become available.

Seminole County Libraries offer [Business Matters](#), one stop Web access to business resources that helps small business owners. There is also a link to the [Small Business Seminars](#) that are offered at various branches in the Spring and Fall to help those who want to start a small business.



You can also find many other resources on this page including:

- Forms for doing business in Florida,
- Tools for investment and finance needs,
- Connections to local business professionals and organizations,
- Research & statistics resources.

Some of the Services the County Provides

Growth and Development

- With an emphasis on flexibility and improvement in customer service, changes were made to the County's Code, and additional state licenses for building inspectors were added that allowed the [Growth Management Department](#) to:
 - Process 9,620 building permits
 - Perform 44,951 building inspections
 - Perform 7,359 building plan reviews for permits
 - Increase efficiency in the inspection process.
- The Building Division also has helped hundreds of customers close and finalize open permits found through records searches. In many cases the property could not be sold until the open permit was closed and the work was properly re-permitted and inspected. This is a benefit to the citizens by clearing potential problems on their property found during records search.
- [Seminole County Parks and Recreation](#) created a balance between economic impact events such as Spring Break Sports, NCAA Division II Tennis Championships, Elite Club National League (ECNL) Soccer Tournament with local programming and facility rentals which culminated in a growth of an economic impact (an estimated \$20 million).
 - Last year [Seminole County's Convention & Visitors Bureau](#) (CVB) hosted a total of 35 events which generated room nights and economic impact for the Seminole County community. These events generated over 17,000 room nights, producing over \$1.7 million in direct revenue for our hotels, and generated an estimated economic impact of over \$16 million.



For the second year in a row, Seminole County hosted the Elite Club National League Winter Showcase Soccer Tournament which was held at Sylvan Lake Park, Seminole Soccer Complex and Central Winds Park. This tournament brought more than 3,000 visitors to Seminole County including players, family members, coaches and college recruiters.

Seminole County is actively looking for ways to improve the quality of life for seniors with the [Committee on Aging](#), a group that supports the six initiatives of [Communities for a Lifetime](#), a partnership between the [Florida Department of Elder Affairs](#) and [AARP](#).



We Do That

Some of the Services the County Provides

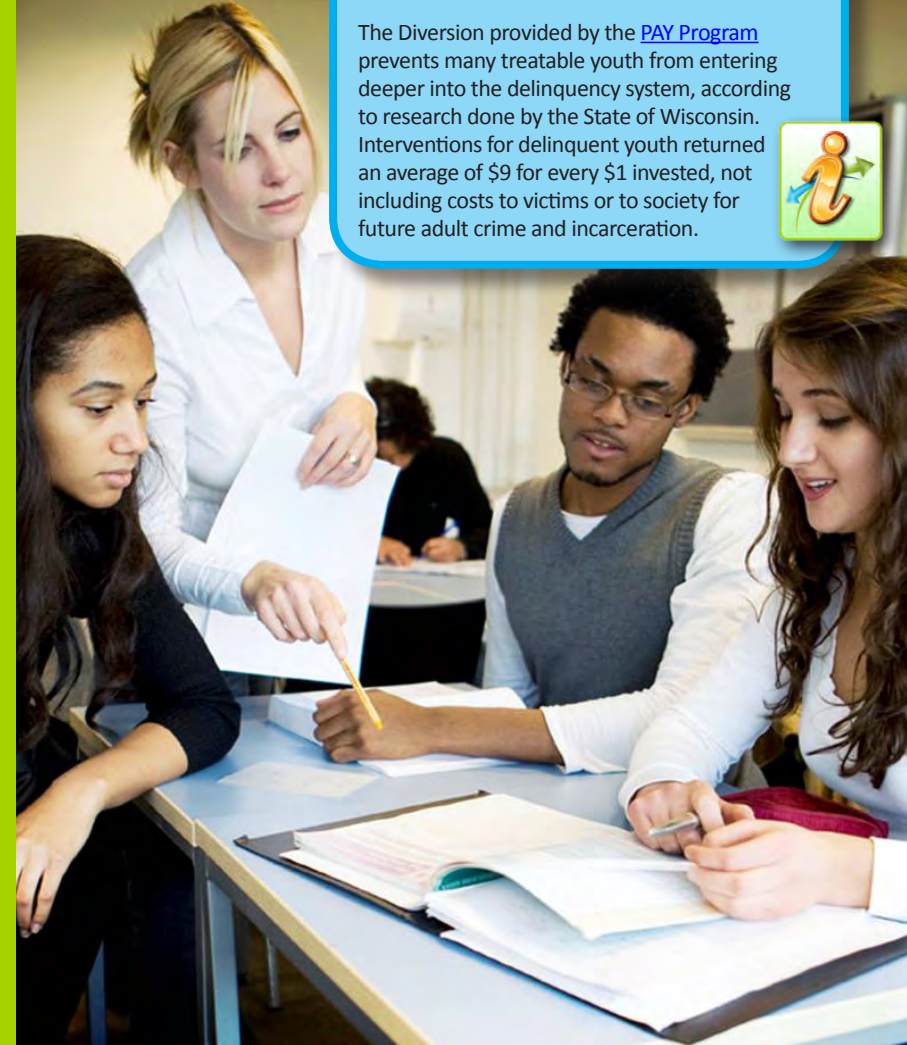
Human Services

- To help families already dealing with medical issues avoid the lengthy public hearing process, the County amended the Land Development Code to allow the limited use of mobile homes and RVs for medical hardships to be approved by the Growth Management Director.
- The [Community Assistance Division](#) had approximately 9,439 visitors seeking social services related assistance (rental, utility, burial/cremation, childcare, housing, etc). These visitors either received services or were transferred to another organization for assistance. Thirty-five seniors received Homeowner Rehabilitation/Reconstruction help.
- The Homeless Prevention program (administered by the [Community Assistance Division](#)) made a difference in 2011:
 - *Served 228 individuals in 67 households and also reached an additional 236 individuals that were living in cars, hotels, tents, etcetera.*
 - *The County provided funding to two homeless shelters ([Rescue Outreach Mission](#) and [SafeHouse of Seminole](#)) for general operation and a limited amount of emergency financial and medical services. The County also funded the construction of the Heart to Heart facility that provides transitional housing to homeless women recovering from substance abuse.*
 - *The County provided Tenant Based Rental assistance to assist and prevent 36 seniors and disabled individuals from becoming homeless. The County also provided grant funding to Homeless Services Network that served 45 plus chronically homeless individuals with a disability.*
 - *County [Veterans' Services](#) staff participated in Veterans Stand Down events that address the needs of homeless Veterans.*

Some of the Services the County Provides

- The County partners with [SafeHouse of Seminole](#) – a domestic violence shelter, transitional housing and emergency homeless shelter for woman and children who are victims of domestic abuse.
- The County received federal funding for the Neighborhood Stabilization Program (NSP) which is used to acquire, rehabilitate and either sell or rent foreclosed homes to the low to very low income eligible citizens. Some of the rental properties are geared to assist homeless families. The County donated 12 permanent or transitional houses to our housing partners.
- The [Prosecution Alternative for Youth \(PAY\) Program](#), including those cases referred directly from court, services an average of 1,000 youth offenders per year, which is approximately one-third of annual juvenile arrests for Seminole County. The program-wide one year recidivism rate has averaged 9% for the past five years, compared to the traditional court/probation system, which is between 35 and 40%.
- Utilizing start-up funds from a Byrne Grant, PAY began Seminole County [Teen Court](#) in 1995. Last year over 200 young clients participated in the Teen Court program, with a successful completion rate of 95%. In addition, approximately 70 volunteers served as attorneys, clerks, bailiffs and jurors, accumulating in excess of 5,000 community service hours. The cost for serving a juvenile through diversion is approximately \$600, while the cost of court processing is estimated at \$2,000 per client. For the 700 clients served by Community Arbitration and Teen Court in FY10/11, this represents a savings to taxpayers of \$980,000.

The Diversion provided by the [PAY Program](#) prevents many treatable youth from entering deeper into the delinquency system, according to research done by the State of Wisconsin. Interventions for delinquent youth returned an average of \$9 for every \$1 invested, not including costs to victims or to society for future adult crime and incarceration.





The economic contribution of agriculture, natural resources, and related industries in Seminole County is \$465 million. The number of farms in Seminole County increased 5% since 2002. The average size of a farm in Seminole County is now 90 acres.

We Do That

Some of the Services the County Provides

Human Services (Continued)

- Through a variety of grants, County and University of Florida funding, a variety of educational programs are offered by the Leisure Services Department, [Extension Services](#) Division. Last year this Division held 574 educational programs reaching 30,059 residents. Besides commercial agriculture and urban horticulture support and education, the division offered:
 - [Family and Consumer Science Classes](#) including the Expanded Food and Nutrition Education classes taught to low income families with children. Family finance classes were also taught to teens in foster homes that were soon aging out of the system. Classes are also held throughout the year on how to preserve or prepare healthy foods.
 - The [Florida Yards and Neighborhoods Program](#) is a partnership with the County's seven cities. This program educates the community about yard maintenance and landscape management principles that will maximize water conservation, reduce pollutants reaching waterways and will maintain a less polluted environment.
 - [4-H and Youth Development](#) including the Children, Youth and Families at Risk (CYFAR) program funded by federal grants. The CYFAR program teaches middle and high school age youth about the importance of leadership and civic duty in their communities. Extension Services also gives public speaking classes to all public school sixth graders.
- Last year, [Library Services](#) reached 1 million patrons by delivering the following services:
 - 1,900 educational programs including 65,000 attending Youth Literacy Programs.
 - Expanded programs for adults included job search strategies, e-book basics, business start-up seminars, author visits and many others.

We Do That

Some of the Services the County Provides

- 1,315,690 questions per year in person, by phone and online answered by our Reference Librarians.
- Nearly 2 million items were checked out.
- Seminole County's [Natural Lands Program](#) has eight wilderness areas and one preserve open to the public for hiking, mountain biking and equestrian use. The program also offers a variety of educational programs that help residents to get out and experience the County's natural side including guided hikes, classes for adults and youth, eco-camps, programs for school field trips, birthday parties and annual community events such as the Air Potato Raid, Earth Day Celebration, Wildlife Appreciation Day and Native Plant Awareness Day.
- Recreational programming opportunities were provided for over 18,000 people in tennis, softball, summer camp and fitness programs and over 130,000 hours of parks usage. Last year, more than 2,000 visitors came to the [Museum of Seminole County History](#) to view the historical artifacts and special exhibits on pirates, women's hats and the County's supernatural history. Lectures and special events including the St. Lucia Festival were also held at the Museum.

Infrastructure

- The [Environmental Services Department](#) treated and distributed over 6 billion gallons of potable water for 43,515 customers. In addition, Environmental Services treated over 1.4 billion gallons of wastewater at our two water reclamation facilities using reclaimed water to offset potable demands for irrigation.
- Environmental Service's [Water Conservation](#) Section streamlined the evaluation data gathering effort while completing 1,431 irrigation evaluations and repaired or replaced 819 rain sensors. These efforts helped save an estimated 90,000,000 gallons of water.

Seminole County [Environmental Services](#) has a water conservation [demonstration garden](#) at the [Environmental Studies Center](#) at [Spring Hammock](#). [Click here](#) to find other ways to save money and conserve water.



The Seminole County Department of [Public Works](#) maintains the following Seminole County transportation and stormwater infrastructure:

- 852 centerline miles of road pavement
- 324 miles of culverts
- 816 miles of sidewalks
- 17,971 drainage structures
- 60 miles of primary drainage canals
- 570 retention ponds
- 350 roadway miles of fiber optic cable
- 11,000 road signs



We Do That

Some of the Services the County Provides

Infrastructure (Continued)

- The widening of SR 434 from Montgomery Rd. to I-4 from four to six lanes was completed at the end of 2010. Based on results from the latest annual Travel Time and Delay Study, the average speed for morning commuters increased from 13.1 mph before construction to 29.2 mph after construction was complete (which is a 123% increase).
- The shoulder repair program within the Roads-Stormwater Division of Public Works was very successful last year with production nearly doubling and a reduction of cost per square foot. In addition, crews edged 1,452,047 LF of curbs & sidewalks. This significant increase in production with a lower cost was primarily done as a result of teamwork with Seminole County Sheriff's Department and the use of jail trustees assisting County Employees. By eliminating contractual services to complete the same task, more work is accomplished at less than half the cost.
- [Traffic Engineering](#) uses a maintenance management system to track sign and signal maintenance. Call 407-665-ROAD to report a sign or signal problem. Last year they:
 - Maintained 375 traffic signals
 - Installed 409 new signs, and
 - Answered 16,000 calls for sign installation or maintenance.
- The countywide [Mosquito Control](#) Program added 2,124 monitoring sites last year including ditches, swamps and storm drains - the most new sites added since the inception of the program. They also completed 19,415 inspections and 2,054 treatments for larval mosquitoes (also the most since the inception of the program), treating 579 acres of land. The total area sprayed by truck for adult mosquitoes was 49,919 acres.

We Do That

Some of the Services the County Provides

- Water Quality/Lake Management Section manages programs to keep Seminole County's waterways healthy. Offering educational and volunteer opportunities also contributed to the County meeting FDEP compliance standards for pollutant levels. Last year, the County:
 - Collected 357 water chemistry samples (tested for multiple parameters)
 - Completed 179 lake assessments
 - Conducted 47 biological assessments
 - Recorded 1,776 lake levels readings
 - Conducted 42 illicit discharge inspections
 - Coordinated 15 lake restoration events using citizens in the [Seminole Education and Restoration Volunteer \(SERV\) program](#)
 - Conducted 137 presentations or special events
 - Instructed 441 individuals with 33 environmental training courses.
- Maintained the Seminole Watershed Atlas, a web site, where citizens and volunteers can access information about the County's water resources:
www.seminole.wateratlas.usf.edu

Public Safety

- Public Safety's [Probation Division](#) conducted more than 18,000 field visits. More than 480 arrests were conducted to protect the community. Offenders who were court-ordered to perform community service work were assigned to more than 47,000 hours at Seminole County Government work sites and over 52,000 hours at other approved non-profit agencies.

From water restoration events benefiting our lakes to cleaning up roads, an amazing 5,400 volunteers in the SERV program worked/logged-in 24,500 volunteer hours in 2011. \$18.40/hour is the IRS estimated value of volunteer time in Florida
http://independentsector.org/volunteer_time





[Animal Services](#) had a record breaking adoption rate in December 2011 adopting out more than 200 animals in one month. The County hosts several pet adoption events throughout the year including: the Valentine Adoption Event in February, March Pet Adopt-a-thon, Responsible Pet Ownership and Feline Fiesta event, and many more. Pictured is last year's Pet Adopt-a-thon.



We Do That

Some of the Services the County Provides

Public Safety (Continued)

- [Animal Services](#) reorganized the priority levels of calls/emergency calls coming into the shelter so that officers were able to respond more efficiently to 25,307 calls, 2,659 more calls than last year. The citation program was revamped which resulted in greater compliance. Last year, the County:
 - *Coordinated with Orange County to take our cat overflow. More than 50 cats were transferred*
 - *Worked with a local business to receive donations of over 200 cases of canned cat food for the shelter*
 - *Received donations to build two cat play yards*
 - *Transferred 1,034 animals including wildlife to rescue groups or rehabbers*
 - *Last year 1,577 animals were adopted and 1,202 were returned to their owner*
 - *Increased public outreach with 55 education programs presented to approximately 2,220 children and adults*
 - *Led or participated in 17 animal adoption events throughout the County*
 - *Placed 450 animals in foster care with 99.9% of those animals adopted into new homes.*
- [Seminole County's Fire Department](#) has 18 fire stations and 383 employees (including 261 firefighters) dedicated to providing fire suppression, emergency medical services, rescue operations and safety education. Seminole County firefighters respond to an average of 29,000 alarms annually.

We Will Do That

A Look to the Future

Money Saving Efforts

- The [Growth Management Department's](#) implementation of E-plan Review, will go live the first quarter of 2012 and will save customers both time and money. The e-plan process allows more efficient multiple department review of digital development plans.
- Continue with the countywide integration of document digitization advanced scanning and automated indexing to finish converting boxes of county paper records to digital records.
- Continuing Work for the Energy Efficiency & Conservation Block Grant Program: The County entered into its second year of a \$2.9 million dollar Federal economic stimulus grant program. The grant is enabling the County to replace outdated and energy inefficient motors, reroof a major building and improve the efficiency of the HVAC systems in several County buildings. The County expects to see a reduction in energy use and greater comfort for citizens and employees in County buildings. The grant also funded the drafting of a Low Impact Design strategy to be available to developers as an approach to stormwater management that incorporates land planning and design practices to reduce impact to water quality from urban development. Here is a link to the Web site with the Federal Grant report: www.recovery.gov
- An in-house sign inventory program was initiated in early 2011 by the Traffic Engineering Division in response to new standards in sign reflectivity requirements. The County is saving an estimated \$300,000 to \$400,000 by doing the project in-house, as opposed to utilizing outside vendors to complete the project. Approximately 11,000 signs have already been included in this ongoing inventory.



Seminole County submitted 68 grant applications requesting a total of \$47.4 million through various federal, state and other grant programs. Of those applications, 30 were awarded for amounts totaling \$13.1 million. Requests totaling \$4.7 million remain pending. Below is a breakdown for monies awarded last year:

- *Human Services* , \$6,747,326, 52%
- *Culture and Recreation* , \$434,995, 3%
- *Public Safety* , \$602,003, 5%
- *Transportation* , \$5,287,662, 40%

Grand Total of Grants Awarded: \$13,071,986



The [Natural Lands Program](#) was established in 1990 by a voter approved referendum to preserve natural lands in Seminole County for future generations. To date, eleven properties totalling more than 6,600 acres have been preserved which includes eight wilderness areas and one preserve that is open to the public.

We Will Do That

A Look to the Future

Money Saving Efforts (Continued)

- Environmental Services will save \$200,000 annually by using County personnel and equipment to haul sludge to the landfill.

Improving the Community

- The [Black Bear Wilderness Area](#) through the Land and Water Conservation Fund is receiving \$200,000 for future amenities including a boardwalk, canoe tie-up, trail improvements and facilities for camping, fishing and picnicking.
- The County is creating the first Emergency Post Disaster Business Recovery Plan. The Plan is intended to enable businesses to get back on their feet more quickly after a disaster, to reduce the loss of employment by workers and to maintain tax revenue for local governments. The plan is now in the final stages of review.
- The “Community Conversation on Homelessness,” is an 80 member collaborative that has identified and is actively pursuing several strategic goals, including a coordinated referral and communication system as well as increased services and resource capacity. This countywide “Conversation” is also aligned with other local and regional efforts to transition the homeless to self sufficiency. The idea is to have all stakeholders working together to achieve a common vision that “no person in Seminole County has to be homeless.”
- Recognizing that economic recovery is tied to job growth, the County is refocusing these efforts and authorized an Economic Development Task Force (a business/government partnership) to develop a Strategic Plan. Recommendations from this group will help bring new and dynamic businesses and jobs to Seminole County.

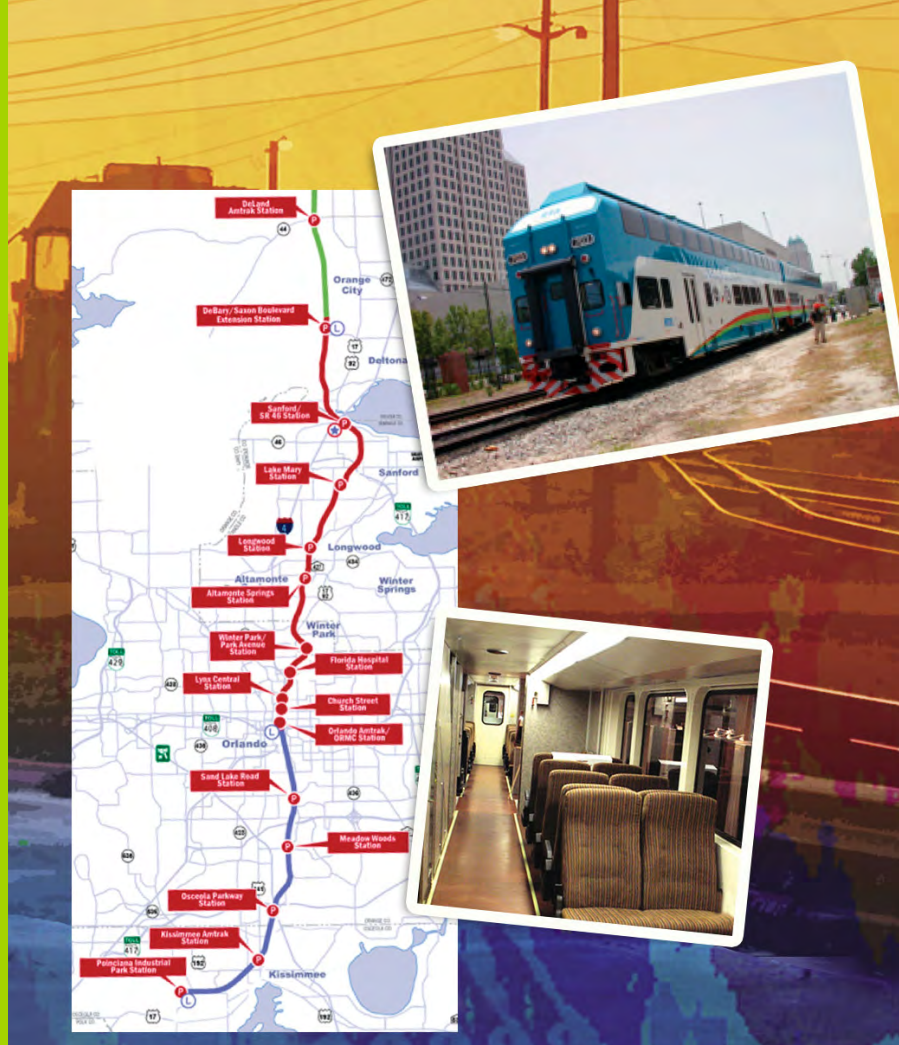
We Will Do That

A Look to the Future

- [SunRail](#) planning and coordination efforts continue. The County is diligently coordinating with FDOT and the Cities to plan for economic development around the four planned SunRail stations (Sanford, Lake Mary, Longwood and Altamonte Springs). The County coordinated with the Regional Planning Council to apply for a Sustainable Communities HUD grant, which was granted to the East Central Florida Consortium in the amount of \$2.4 million.

Infrastructure Improvements

- The County is moving forward with an extensive upgrade to the multi-agency emergency communications system. This project will allow all agencies several years to upgrade their field units. This project also includes the replacement and strengthening of all of the county owned towers which will enhance radio coverage throughout the county.
- Construction began on the [SR 436 and Red Bug Lake Road interchange project](#) which is a joint project between FDOT, Seminole County and the City of Casselberry. The project will provide a flyover bridge for residents travelling from southbound SR 436 to eastbound Red Bug Lake Road and will significantly reduce the delays to motorists at that intersection. Seminole County has received over \$13 million in grant funding for this project. The project is scheduled to be completed in early 2014.
- The County received over \$4 million in grant funds from the American Recovery and Reinvestment Act (ARRA) to construct a trail overpass at SR 426 and Red Bug Lake Road. This project includes trail connections on the north and south sides of the overpass and provides a critical connection to [Cross Seminole Trail](#) which spans 23 miles throughout the County. The project is under construction and should be completed in Spring of 2012.



Seminole County has 29 variable message boards installed on Seminole County roadways. These signs are used to communicate important advisory messages about road conditions or other special alerts for drivers.



We Will Do That

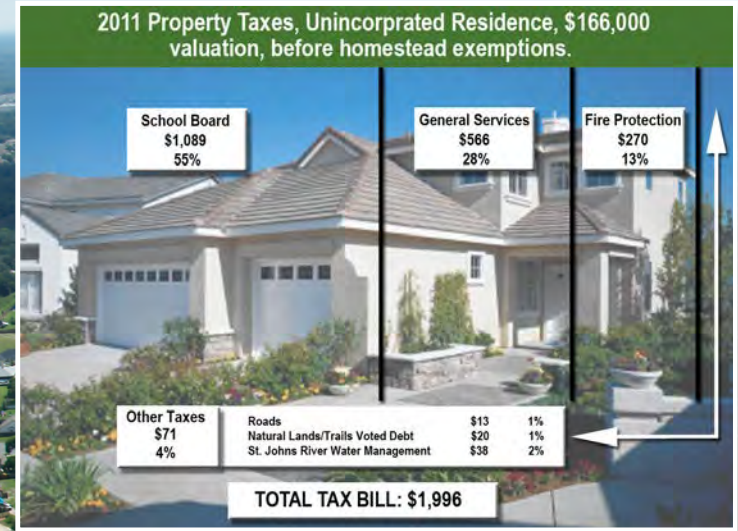
A Look to the Future

- Seminole County received a grant of approximately \$800,000 from the [Florida Department of Environmental Protection](#) for the Cassel Creek Regional Stormwater Facility project to reduce pollutant discharge in Lake Howell and ultimately Lake Jesup.
- Phase II of the Yankee Lake Surface Water Treatment Facility will supplement future water needs.
- [Traffic Engineering](#) has secured a \$4 million grant from [MetroPlan Orlando](#) and [FDOT](#) for the expansion of our [Advanced Traffic Management System](#) (ATMS). This two-year project will be for equipment procurement including:
 - *UPS backup systems,*
 - *Traffic adaptive signal timing equipment,*
 - *Additional bluetooth reader stations,*
 - *Mast arm mounted variable message signs and various network equipment.*Bluetooth reader stations have already been installed at various locations on SR 436, US 17/92 and Lake Mary Blvd. These stations allow us to use anonymous MAC addresses from cell phones, in-car GPS devices and laptops/computers to determine travel times on our arterials. Shortly this travel time information will be automatically displayed throughout the County on our mast arm mounted variable message signs; thereby giving motorists real-time travel information to assist them on their route.
- To provide a better environment for library patrons, all five branch Libraries are receiving a face lift with new paint and carpeting.

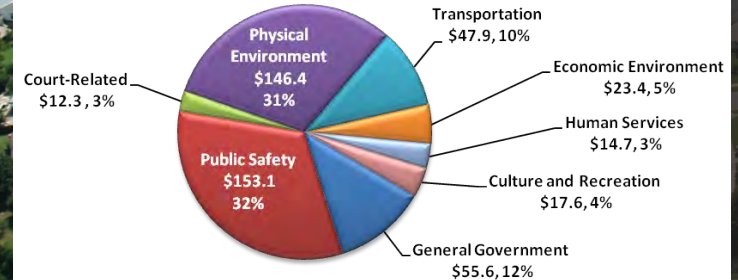
Budget Information

Maintaining Our Financial Stability

- The Fiscal Year (FY) 2011/12 [adopted budget](#) for Seminole County totals \$798.5 million. The County's base operating and capital plan totals \$471 million with estimated incoming revenue of \$384.5 million. The adopted budget includes \$17.2 million of prior year's grants and capital equipment being carried forward into the next fiscal year for completion. Each December the adopted budget is amended to include balances of the County's ongoing capital improvement plan. The total project funding carried forward was \$226 million, amending the County's FY 2011/12 to a total of \$1.0 billion.
- The County's FY 2011/12 budget reflects a \$5.9 million decrease in operating and capital appropriations compared to FY 2010/11. Reserves reflect an increase of \$34.8 million of which the majority is resulting from the reprioritization of Public Works and Public Safety capital improvement projects, in anticipation of a slow economic recovery.
- Seminole County consistently maintains a high credit rating of AA which results in a lower tax rate for its citizens.
- A conservative and proactive financial management approach is being maintained to ensure the County sustains a strong financial position. The financial challenges that lie ahead are being managed through a long-term fiscal planning perspective, as higher reserves are being maintained to provide stability throughout the economic recovery. By continued focus on our service delivery and effective business practices, critical services can continue in a stable tax environment.



FY 2011/12 Total Budget by Service Area - \$ 471 million
(Excludes Reserves and Transfers)



Seminole County's Employee Academy coordinated a collection of personal hygiene and food items for the Oasis located at [The Sharing Center](#), a faith-based, non-profit agency in Seminole County. The result was a truck full of items to stock the center. The Oasis provides showers, laundry facilities and other resources to help the homeless.



Giving Back in 2011

Contributing to the Seminole County Community

A few examples of citizens volunteering to help Seminole County:

- Volunteers in the [Natural Lands Program](#) donated more than 2,600 volunteer hours, working on invasive species removal, building benches and inclement weather shelters, trapping invasive feral hogs, attending events, surveying gopher tortoise burrows, assisting with animal care at the Nature Center, and helping with Eco-camp and making general repairs.
- In addition, approximately 70 teens served as volunteer attorneys, clerks, bailiffs and jurors, accumulating in excess of 5,000 community service hours for Teen Court.
- Trained volunteers contributed 19,628 hours to [Extension Services](#) programs.
- The total volunteer hours benefitting [Library Services](#) programs was 12,405.
- Our very caring [Animal Services](#) volunteers logged in over 21,206 hours. This is an increase of over 2,000 hours from the previous year.

County Employees participated in a wide variety of events to make a difference in the community

- From participating in walks to help those suffering from AIDS, feeding the elderly or those fighting diseases to collecting items to benefit those affected by tornados or who did not have the means to purchase school supplies, Seminole County employees coordinated efforts throughout the year to help those in the County and even communities in other states. Several efforts were made to benefit kids including collecting Christmas presents for the Salvation Army and Foster Children's Association or participating in sporting events to benefit the [Families in Transition](#) program that helps homeless children in the Public School System. Seminole County employees care about their community.

County Facility Locations

Main Offices:



COUNTY SERVICES BUILDING • 1101 East First Street, Sanford
Location for: Administration, Board of County Commissioners, Building Division (Permits), County Attorney, Fiscal Services, Growth Management, Human Resources, Information Technology Operations, Planning & Development, Property Appraiser and Tax Collector (go to seminoletax.org for branch locations)

1

CIVIL COURTHOUSE • 301 North Park Avenue, Sanford
Location for: Court Functions - Civil Trials and Clerk of the Circuit Court (Marriage Licenses, Passports, Power of Attorney)

2

HEALTH DEPARTMENT • 400 West Airport Boulevard, Sanford (3)
108 Sausalito Boulevard, Casselberry (9) *Locations for: Health Services*

3 9

REFLECTIONS PLAZA COMPLEX • NW corner of Lake Mary Boulevard and Hidden Lake Drive, Sanford
Location for: Environmental Services, Community Services, Veterans' Services and the Engineering Division of Public Works

4

SHERIFF & PUBLIC SAFETY • 100 & 150 Bush Boulevard, Sanford
Location for: Seminole County Sheriff's Office and Public Safety

5

CRIMINAL JUSTICE CENTER • 101 Bush Boulevard, Sanford
Location for: Court Functions - Criminal Trials & Clerk of the Circuit Court (Pay Traffic Tickets)

6

FIVE POINTS OPERATIONS CENTER • NW corner of County Home Road and U.S. 17-92, Sanford.
Location for: Animal Services, Extension Services, Museum of Seminole County History, Roads - Stormwater, Traffic Engineering & Public Works Admin.

7

CENTRAL TRANSFER STATION • 1950 State Road 419, Longwood
Location for: Solid Waste Mgmt: Trash, Recycling, Household Hazardous Waste, Sharps Collection

8

ECONOMIC DEVELOPMENT • 1055 AAA Drive, Heathrow
CONVENTION & VISITORS BUREAU (TOURISM)
1000 AAA Drive, Suite 200, Heathrow, FL 32746. *Location for Tourist Information.*

10

SYLVAN LAKE PARK • 845 Lake Markham Road, Sanford. *Location for: Leisure Services*

11

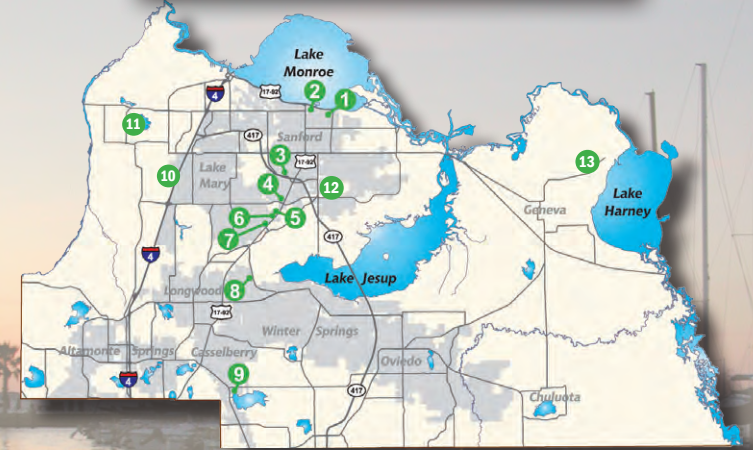
SUPERVISOR OF ELECTIONS • 1500 E. Airport Blvd., Sanford. *Location for: Voter Reg.*

12

COUNTY LANDFILL • 1930 E. Osceola Road, Geneva. *Location for: Trash Collection*

13

LOCATION MAP OF COUNTY FACILITIES



HELPFUL WEB NAVIGATION:

SEMINOLE COUNTY WEB SITES:

Animal Services (including Adoptable Pets) - www.seminolecountyfl.gov/dps/ansrvs/

Apply for a Building Permit - <http://seminolecountyfl.gov/gm/building/permit/>

Apply for a County Job - <http://agency.governmentjobs.com/seminolecountyfl/>

Community Assistance - www.seminolecountyfl.gov/comsrvs/comasst/

Emergency Preparedness for Citizens - www.prepareseminole.org

Library Services - www.seminolecountyfl.gov/libraries

Parks and Recreation - www.seminolecountyfl.gov/parksrec/

Pay a Water Bill - www.seminolecountyfl.gov/envsrvs/billpay/

Volunteer - www.seminolecountyfl.gov/guide/volunteer.aspx

Water Atlas - www.seminole.wateratlas.usf.edu

OTHER AGENCY SITES:

LYNX - www.golynx.com • FEMA - www.fema.gov • Sunrail - www.sunrail.com

State of Florida - www.myflorida.com



SEMINOLE COUNTY GOVERNMENT

1101 East First St. • Sanford, FL 32771

(407) 665-0311 or Dial 311 • www.seminolecountyfl.gov

OTHER COUNTY GOVERNMENT AGENCIES:

CLERK OF THE CIRCUIT COURT

(407) 665-4330

www.seminoleclerk.org

Civil Courthouse • 301 North Park Ave.
Sanford, FL 32771



HEALTH DEPARTMENT

(407) 665-3000

www.seminolecohealth.com

400 West Airport Blvd.
Sanford, FL 32773



PROPERTY APPRAISER

(407) 665-7506

www.scpaf1.org

1101 East First St.
Sanford, FL 32771



SHERIFF'S OFFICE

(407) 665-6600

www.seminolesheriff.org

100 Bush Blvd. • Sanford, FL 32773



SUPERVISOR OF ELECTIONS

(407) 708-7700

www.voteseminole.org

1500 E. Airport Blvd. • Sanford, FL 32773



TAX COLLECTOR

(407) 665-1000

www.seminoletax.org

1101 East First St. • Sanford, FL 32771



www.seminolecountyfl.gov



You can also find us on:

